



Australian  
Institute of  
Management

# Management Diagnostic Tools



# GENOS EMOTIONAL INTELLIGENCE



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LEADERSHIP MATTERS

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# GENOS EMOTIONAL INTELLIGENCE



## WHAT IS EMOTIONAL INTELLIGENCE?

Emotions play a huge part in our day-to-day interactions with each other. It is no surprise that organisational research has found that there is a direct correlation between an individual's feelings and their performance.

The set of skills that help individuals understand emotions (in themselves and others) and the way they affect our interactions is called emotional intelligence (EI). A leader's ability to understand emotions and how they guide actions and behaviours is the key to improving 'soft skills.' Genos provides the key to this understanding.

## WHAT IS GENOS?

The Genos EI leadership feedback model asks leaders (and their observers) to rate themselves on how effectively they use their emotional intelligence in their role. The Genos Emotional Intelligence Leadership Feedback report then provides the leader with the necessary insight into their emotional intelligence by comparing the importance of the competencies in the model with how well they demonstrate them in the workplace.

Improved understanding leads to improved communication, leading to an improved workplace culture and improved retention of staff.

## WHY USE GENOS?

Observers complete the survey in addition to your own self-assessment, giving you a broader understanding of your strengths and weaknesses and the impact they have on your team.

Managers, leaders and individuals become aware of their strengths and challenges. A consultant will work with you to set smart, actionable goals to improve your emotional intelligence.



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## CONTACT US

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